



**Canadian Mental
Health Association**
Kelowna

Community Advisory Committee - Meeting Minutes

Ellis Place | 1051 Ellis Street
December 15, 2020, 5:30 – 6:15 | Zoom

1) Welcome, land acknowledgement and introductions

- The Facilitator welcomed attendees and began the meeting.

2) CAC Purpose and Terms of Reference

- The Facilitator reviewed the Terms of Reference

3) Update on Ellis Place

- CMHA Kelowna
 - i) Residents have been in the building for 6 weeks and are settling in. Community within the building is developing. Looking forward to building a sense of community with the wider neighbourhood.
 - i) Donations have been received for Christmas decorations. Waterscapes donated a small gift for each resident, which is greatly appreciated.
 - ii) One complaint was received that carts were located in front of the building next door (Monashee Manufacturing). They were removed, and Ellis Place staff have implemented a walk around the building each hour for staff to check on items outside of the building.
- BC Housing
 - i) No complaints received by BC Housing about Ellis Place so far. Very excited to hear about residents moving in, settling and stabilizing in their housing.

4) Ellis Place – Roundtable Discussion

- Challenges or concerns
 - i) Community Representative: So far it has been a positive experience from Waterscapes' perspective. Property management has not had any significant concerns. Only concern has been bikes being left at Waterscapes that don't belong to residents – unsure if it is related to Ellis Place or not.

CMHA Kelowna: Confirmed Ellis Place does have bike storage for the residents.

- ii) Community Representative: Employees at the Monashee building next door are concerned about the shopping carts being parked in front. Employees have tried to move them to the alley and then have noticed that they were back at noon. Also have noticed that there is some garbage around the building, particularly at the back of the building. No other concerns. It was discussed that Ellis Place staff have already started dealing with the carts.

CMHA Kelowna: Noted there was a garbage pick-up from Ellis Place that was missed, which caused a greater accumulation of garbage. There is also no fencing as of yet around the dumpster, but that fencing will be put in, which should contain the garbage to one area.

- iii) Community Representative: There have been concerns around harm reduction / sharps found at the front of the building where M & T motors is located. Not sure these are attributed to Ellis Place residents, more just looking for advice on how to dispose of used sharps.

Community Policing: Noted that the city does have a needle pick up service and they can also provide direction on how sharps can be disposed of safely without having to use this service. **The number for this service is the non-emergency fire department number: 250-469-8801. Note – The City of Kelowna / RCMP ‘Who to call, when to call’ brochure has been attached to these minutes.**

5) Opportunities

- Strong Neighbourhoods Program: Provides small grants for neighbourhoods to create means of community connection. Some options include little free libraries, small garden spaces, and virtual art classes. Taking into account COVID-19 there are options for how community engagement can be done online. The program also supports block socials in order to create community connections. Also provides an opportunity to shift things in the neighbourhood that are being noticed; ex. graffiti hotspot can be turned into a mural, a site that collects garbage could be cleaned up and landscaped into a garden. Grant intake is first of March 2021. **More information on the website: kelowna.ca/neighbourhoods**
- Community Representatives - Questions about donations and Ellis Place. What can be dropped off and what is the best way to do this?

CMHA Kelowna: Suggested reaching out to the manager at Ellis Place, directly to find out what might be needed in order to create that community connection. Items that foster engagement (crafts, art supplies, games) are accepted as are

clothing essentials (socks, etc.). Food and treats are always appreciated. Donations can be dropped off directly and is encouraged. Otherwise CMHA Kelowna staff are available to answer questions about donations to pass on the message or find the right connection.

Ellis Place Lead – Holly Dagenais, holly.dagenais@cmha.bc.ca

Assoc. Dir. Community Engagement – Jessica Samuels, jessica.samuels@cmha.bc.ca

6) Action items and next steps

- None at this time.

Next Meeting Date: Will reach out in January 2021 to schedule first meeting of the New Year.



Ellis Place | 1055 Ellis Street, Kelowna BC V1Y 1Z3 | T: 250.717.0224 | F: 250.717.0396 | www.cmhakilowna.org

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Crime Prevention Unit

The RCMP embraces the principles of Community Policing which acknowledges the unique needs and problems specific to our community. Addressing public safety concerns is truly an interactive process between the police and community. The RCMP's Crime Prevention Unit specializes in working with residents and businesses to address these concerns.

When the public is involved they become a potent force for dealing with issues affecting the safety and well-being of their community. The Crime Prevention Unit helps to increase neighbourhood engagement and establish the path towards becoming more crime resistant.

Contact your Crime Prevention Unit for information related to:

- Nuisance Properties
- Neighbourhood Crime
- Home & Personal Safety
- Senior Safety
- Frauds & Scams
- Robbery Prevention
- Bike Theft Prevention
- Block Watch
- Volunteer Opportunities

KLO Rd. Office 250-470-0600
Rutland Office 250-765-6355



For non-emergency situations,
you may contact the following:

RCMP

250-762-3300 (24 hours)

Community Policing Offices:

250-470-0600 (KLO Rd.)

250-765-6355 (Rutland)

City of Kelowna Bylaw

250-469-8686

911

is for police, fire or medical emergencies
when immediate action is required —
someone's health, safety or property is in
jeopardy or a crime is in progress.

9-1-1 is for EMERGENCIES only!



kelowna.ca/police



**Know who to
call... and when**

EMERGENCY vs. NON-EMERGENCY



A serious crime has just occurred or is about to occur
.....

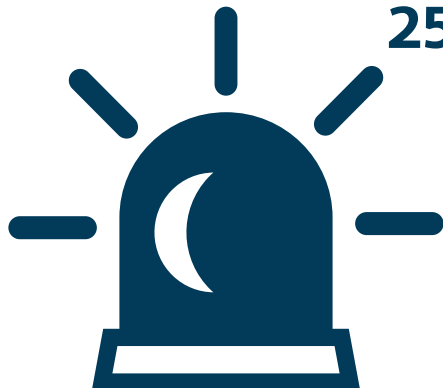
Getting help for someone who is seriously injured or requires immediate medical attention
.....

A fire, car accident or any other major incident or medical emergency
.....

If you feel in danger
.....

When someone else is in danger, or their property is in danger
.....

9-1-1



250-762-3300



Reporting a crime after it has occurred
.....

Reporting stolen, lost or found property
.....

Reporting suspicious or illegal activities in your neighbourhood after the fact
.....

Contacting the police officer who attended to a prior complaint
.....

Obtaining general information from the RCMP
.....



BYLAW SERVICES

Bylaw Enforcement deals with the following issues:

Excessive noise
Parking infractions
Abandoned vehicles
Panhandling
Illegal camping on City property
Infraction of parks Bylaws
(i.e. *smoking, littering*)
Illegal poster, signage, graffiti
Unsightly premises

If you spot a dog in distress in an enclosed vehicle, contact:

BC SPCA
250-861-7722 (9 am - 5 pm)

For all other dog-related issues:
Central Okanagan Dog Control Services
250-469-6284
info-dogcontrol@cord.bc.ca

If you find a needle in a public space or outside a private residence:

Call the non-emergency
Fire Department number at

250-469-8801
(needle collection option)

For information on how to safely dispose of a needle, please visit www.interiorhealth.ca/harmreduction