



**Canadian Mental
Health Association**
Kelowna

Community Advisory Committee - Meeting Minutes

Ellis Place | 1051 Ellis Street
March 15, 2021 5:30 – 6:15 | Zoom

1) Welcome, land acknowledgement and introductions

- The Facilitator welcomed attendees and began the meeting.

2) Update on Ellis Place

- CMHA Kelowna
 - i) Improvements to the ramp on the side and back of the building will start the week of April 14th. Extra staff and fencing will be going up to help manage the flow of foot traffic.
 - ii) Increase in activity around the back of Ellis Place this is believed to be stemming from more people at the baseball diamond. The CHMA Kelowna Outreach team and bylaws are increasing patrols of the area and directing folks to the Baillie Avenue outdoor sheltering site.
 - iii) Inside the building, residents are continuing to build community amongst each other. As the weather is improving, residents are starting to plant herbs and other plants outside.
 - iv) Some people are parking in the staff parking at the back of the building. CMHA Kelowna will be putting up some no parking and no trespassing signs.
- BC Housing – no updates

3) Ellis Place – Roundtable Discussion

- Challenges or concerns
 - i) Community Representative: Noticing an uptick of activity on the Waterscapes sides of the building. Not sure why, major concern seems to be graffiti – does CMHA know why or have advice?

CMHA Kelowna: Will ask the Outreach Team to include that area on their tours. Not certain it would be Ellis Place residents, the better weather could

be a factor for overall increased activity.

City Community Safety Representative: Definitely see there is more activity in city in general because of weather. Commissionaires will be doing more proactive patrols in the community overall and in the area. Community members are invited to email Jason Bedell directly and he will work with the graffiti removal team to address this: **jason.bedell@rcmp-grc.gc.ca**

- ii) Community Representative: Has been asked by community members and would like to confirm that there still a full time nurse on site?

CMHA Kelowna: Yes, there is a nurse onsite 7 days a week.

- iii) Community Representative: So far it has been a positive experience other than the ongoing issues with M&T Motors and people cutting through that property, which Community Policing is dealing with.

- iv) Community Representative: For businesses and business property owners in the area, how is activity tracked from a best practice perspective? Is this reported on annually – wondering how to let business tenants know?

Facilitator: Reminder that the purpose of the CAC is to bring these things forward and they will be captured in the meeting notes, which are public record. Encourage everyone to share these minutes widely.

City Community Safety Representative: We track everything that comes through police and bylaws – including things like graffiti. These stats are monitored monthly, and are anecdotally being reviewed on a daily basis. As these stats come in, policing is changed accordingly. So far there has not been an increase in activity as it pertains to these stats. Community residents are encouraged to call in all concerns (911 or non emergency line or online) so that this can be accurately tracked. **The number for this service is the non-emergency fire department number: 250-469-8801. Note – The City of Kelowna / RCMP ‘Who to call, when to call’ brochure has been attached to these minutes.**

- v) Community Representative: Has there been turn over in residents since opening?

CMHA Kelowna: there has been a couple of moves

4) Opportunities

- City Strong Neighbourhoods Representative: The last deadline for a Strong Neighbourhood grant has passed but the next deadline is the beginning of

June. Community members are encouraged to connect directly if they have questions: **Tanya Sletten** tsletten@kelowna.ca or at **250-469-8723**. **Note more information on the website:** kelowna.ca/neighbourhoods

Community Representative: Think that once COVID is over there will be more interest in these grants. There has been some interest and discussion about this from residents of Waterscapes.

5) Action items and next steps

- As noted above – RCMP Community Safety will connect with community representative to address increased activity in the Waterscapes area, specifically around graffiti.

Next Meeting Date: Will be in April, date TBD



Ellis Place | 1055 Ellis Street, Kelowna BC V1Y 1Z3 | T: 250.717.0224 | F: 250.717.0396 | www.cmhkelowna.org

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Crime Prevention Unit

The RCMP embraces the principles of Community Policing which acknowledges the unique needs and problems specific to our community. Addressing public safety concerns is truly an interactive process between the police and community. The RCMP's Crime Prevention Unit specializes in working with residents and businesses to address these concerns.

When the public is involved they become a potent force for dealing with issues affecting the safety and well-being of their community. The Crime Prevention Unit helps to increase neighbourhood engagement and establish the path towards becoming more crime resistant.

Contact your Crime Prevention Unit for information related to:

- Nuisance Properties
- Neighbourhood Crime
- Home & Personal Safety
- Senior Safety
- Frauds & Scams
- Robbery Prevention
- Bike Theft Prevention
- Block Watch
- Volunteer Opportunities

KLO Rd. Office 250-470-0600
Rutland Office 250-765-6355



For non-emergency situations,
you may contact the following:

RCMP

250-762-3300 (24 hours)

Community Policing Offices:

250-470-0600 (KLO Rd.)

250-765-6355 (Rutland)

City of Kelowna Bylaw

250-469-8686

911

is for police, fire or medical emergencies
when immediate action is required —
someone's health, safety or property is in
jeopardy or a crime is in progress.

9-1-1 is for EMERGENCIES only!



kelowna.ca/police



**Know who to
call... and when**

EMERGENCY vs. NON-EMERGENCY



A serious crime has just occurred or is about to occur
.....

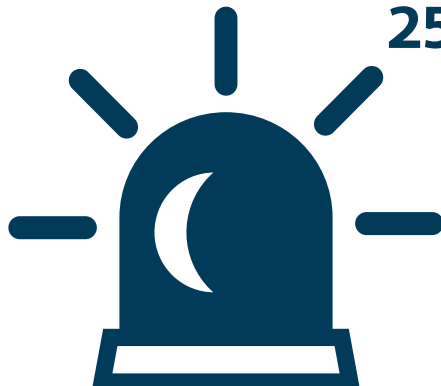
Getting help for someone who is seriously injured or requires immediate medical attention
.....

A fire, car accident or any other major incident or medical emergency
.....

If you feel in danger
.....

When someone else is in danger, or their property is in danger
.....

9-1-1



vs. NON-EMERGENCY



Reporting a crime after it has occurred
.....

Reporting stolen, lost or found property
.....

Reporting suspicious or illegal activities in your neighbourhood after the fact
.....

Contacting the police officer who attended to a prior complaint
.....

Obtaining general information from the RCMP
.....



250-762-3300

BYLAW SERVICES

Bylaw Enforcement deals with the following issues:

Excessive noise
Parking infractions
Abandoned vehicles
Panhandling
Illegal camping on City property
Infraction of parks Bylaws (*i.e. smoking, littering*)
Illegal poster, signage, graffiti
Unsightly premises

If you spot a dog in distress in an enclosed vehicle, contact:

BC SPCA
250-861-7722 (9 am - 5 pm)

For all other dog-related issues:
Central Okanagan Dog Control Services
250-469-6284
info-dogcontrol@cord.bc.ca

If you find a needle in a public space or outside a private residence:

Call the non-emergency
Fire Department number at

250-469-8801
(needle collection option)

For information on how to safely dispose of a needle, please visit www.interiorhealth.ca/harmreduction